# SPACE

## **Space Architects** Welcome Brochure 2021



Rethink tomorrow

We are pleased to welcome you to a company with a long and proud architectural history and heritage, somewhere that has always believed in the possibilities that spaces that put people at their heart can create, that has a shared purpose and a global outlook.

#### **Our story - where it all began**

With a shared passion for community architecture, Arnold Waring and Len Netts came together in 1957 to establish Waring and Netts Partnership.

They set up their first office in Gosforth, Newcastle. As District Council Architect they designed local libraries, a swimming pool, the Civic Hall and much needed social housing.

These buildings remain part of the local community and include city landmarks such as Montagu Court overlooking the town moor.

Award-winning housing helped Waring and Netts build a reputation, and by the 1970s, the practice was also specialising in education and healthcare. Commercial developments such as Trinity Gardens and Baltic Place followed in the 1990s.

Public sector spending increased at the beginning of the millennium and, with investment in schools and hospitals, the practice continued to grow across the UK.

In 2007 Waring and Netts became Space Architects in response to increasing diversity and a national presence. In the private sector, multi-million-pound commercial projects such as Stephenson Quarter expanded the portfolio further.

At the beginning of a new decade, Space Architects maintain the values established by Arnold and Len over 60 years ago while continuing to invest in the people and communities in which they work.

Now you are now officially a 'Spacer' we look forward to the part you will play in our continued journey.

#### 2. OUR SHARED VALUES

#### Making a positive impact on society through the built environment.

What's it all about?

At Space Architects, we want to be successful, but what does success mean and how do we define it?

As a business, our people have spent time together to understand what is important to us, and what type of work we want to deliver, and this defines our shared purpose.

For us, it is not a Rolex watch or a top-of-the-range Ferrari. Success is balance. We want to enjoy what we do and make a difference in the lives of the people who use the spaces we design.

This is at the heart of the practice - and has been since 1957. It's why we do what we do - and all our decisions are derived from this core principle.

The practice is proud of its heritage and North East roots but today has a global perspective to positively impact society by bringing together design, research, and technologies.

At the core of any business is its DNA or shared values, which collectively helps impact society. Over 60 years, Space Architects have developed some core principles across all of the work they do. These are:

#### People and Planet First

Setting benefits to people and the planet as the core purpose of the built environment.

- **Moral & Ethical Principles** Being held accountable for upholding moral and ethical standards.
- Build Smarter

Using smart technologies to build efficiencies into the built environment's lifecycle, enabling improved performance, reduced costs and carbon, higher quality and long-lasting assets.

Verigning for people



#### • Future Focused Construction

Researching and adopting methods that substantially reduce the use of carbon in construction and are focused on the future of our planet.

#### Built vs Natural

Valuing nature in equal weight to the built environment to drive decarbonisation.

#### Circular Economy

Taking into account how materials and resources within the built environment can be re-purposed beyond their life span.

#### • Joining Forces

Forming strategic partnerships with other industry players/policymakers to develop a built environment that benefits all.

#### What's important to you?

We regularly spend time together discussing on a personal level what is important to us and what we value. This is an inclusive process involving everyone, so we can align our shared values. We have distilled this down into four key areas - the things that are important to us all.

- Enjoyment we want to enjoy what we do.
- Honesty we want honesty from those we work with
- Initiative we want the opportunity to use our initiative
- **Passion** we want to work with people who are passionate about what they do.



### We are family

#### One big cliché

Many of the aspects which make Space Architects what it is are a cliché, but that doesn't stop them from being important to us or being real.

A few clichés: our culture is at the heart of what we do and who we are. We are a family. We are a team. We have a shared purpose. Clichés, yes, but they work for us.

We regularly review our purpose together and we look forward to doing that with you now you are on-board. We do this job because we enjoy it and believe we can make a difference. We do need to pay the bills, we continually invest in our people, our place and technologies, and sometimes treat ourselves. But we are not driven by money. Over the past 60 years, our culture has evolved in response to the needs of different generations.

In 1957 the practice was made up of baby boomers who did not allow people to eat at their desk and referred to partners by their surname.

Today Mr Waring and Mr Netts would not have approved of a pool table or café in the office, and working from home was unthinkable.

But it's important to us that we remain outwardfacing and relevant, that we respond to changing times, both as an employer and a service provider. We are here to serve the collective needs of our people and our clients, we listen and respond to an ever-changing world and evolve our culture accordingly.

### There are no bosses

We don't have staff, we have people

We are proud of our family-centred culture. We care about each other and support one another and have become friends. We hope you will too as you get to know us.

Many of us have worked together not just for years but for decades, seen our children and grandchildren born and grow-up, celebrated the highs and the lows both personally and professionally. We hope to celebrate all your successes too, now you are part of our team.

There are no 'bosses' at Space Architects.

We all have a role to play in the success of the business. We have a flat structure and are not hierarchical, rather everyone has a different role to play and a range of responsibilities.

For example, Rob, our CEO, watches the environment we are working in, sets the vision and helps everyone in the business to achieve it. His role is to make tough decisions, so you can focus on your role. Julie looks after reception and answers the phone. She is the first voice and face of the business and sets its tone.

The word staff is banned across the practice. Staff suggests that there is a hierarchical structure with some lower than others being given orders. Space is full of people.

Every one of those people - including you - is different and has their own story and needs. They all bring something to the team and are working towards our shared purpose.

We are looking forward to seeing the difference your contributions to the business will make.

#### 4. A SPACE TO GROW

#### A space to grow

Whatever stage you're at in your career journey Space Architects is a place where you can grow. Many of our team joined us from school and are now in senior positions. Our graduate bursary has helped develop architects who have been with the business for nearly 20 years and now hold senior positions.

#### There is no glass ceiling

At Space Architects, you can take your career as far as you want. We want you to develop to your full potential and we are here to support your ambitions. We have directors who joined at the beginning of their careers and are now supporting our international growth.

We focus on ability and attitude, not just qualifications. We are big advocates of Apprenticeships and degree Apprenticeships and are committed to continuous learning for all our people, no matter what stage of your career you're currently at.



# "If you do what you love you'll never work a day in your life."

Marc Anthony

#### There are no jobs

No one at Space Architects has a job; we have a vocation.

We are about more than just the monthly pay cheque. At Space Architects, there are five essential aspects of a fulfilling career. We review these regularly with everyone across the business to ensure we are all growing and developing. Our 5 priorities for a rewarding career are:

- Feeling valued you need to be appreciated by everyone in the team and by your clients
- Fair reward you need to feel you are rewarded fairly for what you do
- **Being challenged** by leaving your comfort zone you'll grow. Here, you'll be continuously challenged
- **Inspiring projects** the work you do needs to be interesting
- **Clear progression** you need to see where you are going, and have the right support to get there.



### It's the little things

Never shut up	Communication has always been an essential part of our culture. We are open about everything we can be. We share good and bad news and talk about fees, budgets and profit. We have a monthly pizza Friday delivering an overview of what is happening across the practice, how we are doing, and particular news pieces. It is an excellent opportunity to give a pat on the back in the 'welcome, well- done, and wonderful' section. Our teams meet weekly and have monthly one-to-ones and development discussions every six months. The entire team has a Monday morning catch	
We don't have an open-door policy	up, with individual teams meeting afterwards. We don't have an open-door policy because we don't have individual offices, we share a communal space to suit everyone's needs. Everyone is accessible when they want to be. If you need peace and don't want to be disturbed, there are rooms to use. If you're collaborating, you can use the café.	
No incentives	We don't believe in incentives. If our culture is right, there shouldn't be a need to incentivise anyone. 'Spacers' want to be supported, encouraged and valued. They don't need to be incentivised. However, we don't forget that a pat on the back or a thank you goes a long way. We do, however, share in our success and give ourselves a treat once in a while.	"If everyone is together, then care of itself."

Ensuring everyone is working to our five priorities for a rewarding career is first and foremost; however, small things can make all the difference. These are demonstrations of how much people are valued in the practice.

We offer the usual perks and then some, taking care of the little things, so our team can take care of the big things. For example:

- We have an office gym which is free to use for all spacers
- We have regular yoga and mental health sessions and a wellness channel on teams
- We work a four and a half-day week
- Everyone gets a half-day holiday on their birthday
- Each team has a budget for a few nights out throughout the year
- Our summer barbecue, where all of the Space family come together, includes a bouncy castle, fairground rides, face painting, and an ice cream van
- Every Spacer has three days per year to do something in the community which they are passionate about
- We support the children of Cherry Tree View which provides temporary accommodation for the homeless.

# s moving forward n success takes

### Thinking, creating and innovating

We continue to engage our team and invest in employee development. For us it's not just about formal training (although of course that has a role to play) but about giving our people the space to think, create, grow, innovate and develop their skills and ideas.

This is a practice we actively encourage so our people can continually hone their craft and be the best they can.

Some of the ways we do this:

- Supporting those at the beginning of their career, through Apprenticeships and degree Apprenticeships
- A graduate programme, working with graduates throughout the year on a number of relevant topics
- Our Continuous Professional Development (CPD) programme includes lunchtime learning sessions every month, external guest speakers and our own experts sharing their specific knowledge
- Bi-annual development discussions and monthly one-to-ones
- Implementing any internal or external training identified in development discussion which aligns with Space priorities
- Thinking Thursday, where we cover a subject of particular interest for an hour every week
- Friday morning is for design reviews. Everyone is welcome to join and share their thoughts and provide feedback

# "Coming together is a beginning. Keeping together is progress. Working together is success."

Henry Ford



At the core of Space Architects is enjoying what we do and being happy. A big part of this is working with people we like, including our external partners and clients.

We like to work with others in a partnership where our input is valued.

Space Architects has been around for 60 years.

It is still a work in progress. We want to enjoy what we do, make a difference and be around for another 60 years.

We're delighted to have you on board to join us on our journey.



Our people MAKE the DIFFERENCE.





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